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# **CHAIN QUARTERLY REPORT**

## **OUTER BOROUGHES**

### **OCTOBER - DECEMBER 2021**

**SUPPORTED BY  
MAYOR OF LONDON**



**CHAIN**

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**Greater London Authority  
January 2022**

Published by  
Greater London Authority  
City Hall  
Kamal Chunchie Way  
London  
E16 1ZE  
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from <http://data.london.gov.uk>

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## 1. INTRODUCTION

This quarterly report presents information about people seen rough sleeping by outreach teams in Outer Boroughs in October - December 2021. Information is derived from the 'Combined Homelessness and Information Network' (CHAIN), a database commissioned and funded by the Greater London Authority (GLA) and managed by St. Mungo's. For more information see [www.mungos.org/chain](http://www.mungos.org/chain).

<b>New rough sleepers</b>	Those who had not been contacted by outreach teams rough sleeping before the period
<b>Living on the streets</b>	Those who have had a high number of contacts over 3 weeks or more which suggests they are living on the streets
<b>Intermittent rough sleepers</b>	People who were seen rough sleeping before the period began at some point, and contacted in the period - but not regularly enough to be 'living on the streets'

For more information about the methods used to derive statistics for this report, and definitions of different groups, please see the Methodology section.

Most sections of this report include figures representing an amalgamated total for everyone seen rough sleeping in the outer boroughs taken as a whole, followed by a breakdown providing figures for each of the boroughs individually. Some people will have been seen rough sleeping in more than one of the outer boroughs during the period, so the combined total for the separate boroughs works out to a higher number than the overall amalgamated total for the outer boroughs.

Editions of this report prior to April 2018 included the borough of Haringey. However, due to the increased number of rough sleepers seen there, together with the advent of a dedicated outreach service in the borough, Haringey is now covered by a separate report and is no longer included in the outer borough figures. Similarly, prior to April 2017, Newham was included in the outer boroughs figures. This should be taken into account when comparing the amalgamated outer boroughs total against that for periods prior to these changes.

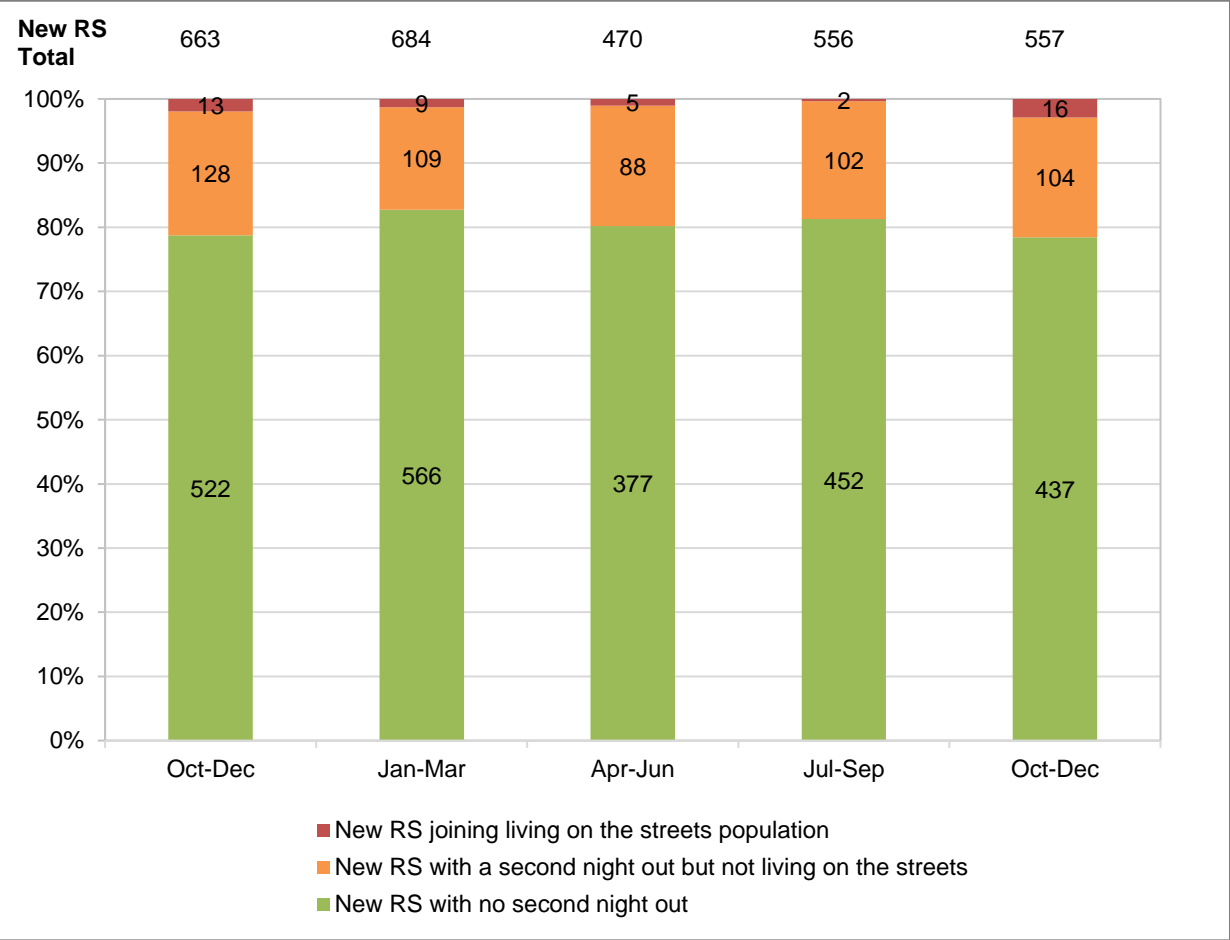
## 2. ROUGH SLEEPER POPULATION ANALYSIS

### Outer Boroughs: Headlines

Volumes	No. Rough Sleepers	Change from last period	Change on same period last year
<b>New Rough Sleepers (All)</b>	<b>557</b>	<b>+1</b>	<b>-106</b>
New RS with no second night out	437	-15	-85
New RS with a second night out but not living on the streets	104	+2	-24
New RS joining living on the streets population*	16	+14	+3
<b>Living on the Streets (All)</b>	<b>113</b>	<b>+32</b>	<b>+10</b>
LOS - Transferred from new RS*	16	+14	+3
LOS - Known	90	+17	+5
LOS - RS205+	7	+1	+2
<b>Intermittent Rough Sleepers</b>	<b>390</b>	<b>+25</b>	<b>-29</b>
<b>Total</b>	<b>1044</b>	<b>+44</b>	<b>-128</b>

\*This cohort is listed under both new RS and living on the streets headings, but is only counted once towards the overall total

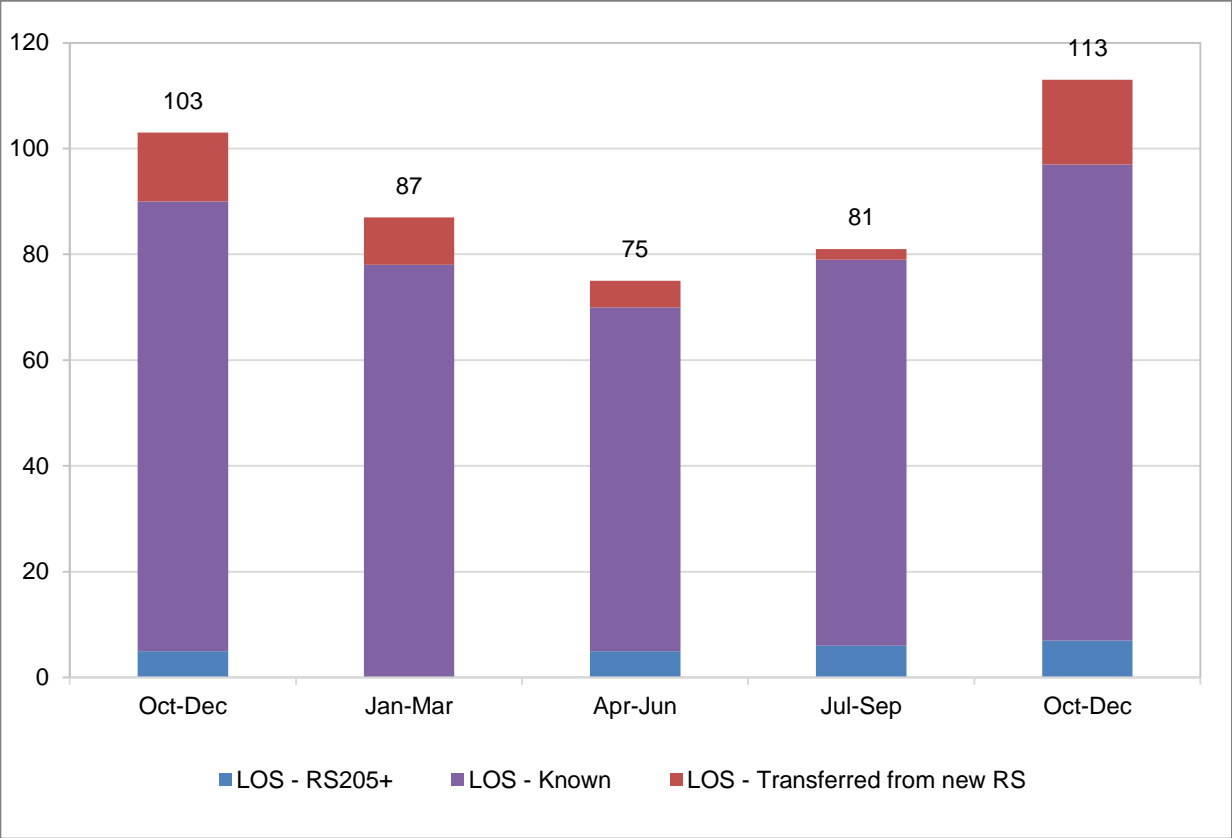
Outer Boroughs: Achieving No Second Night Out



Category	No. this period
New RS with no second night out	437
New RS with a second night out but not living on the streets	104
New RS joining living on the streets population	16
Total	557

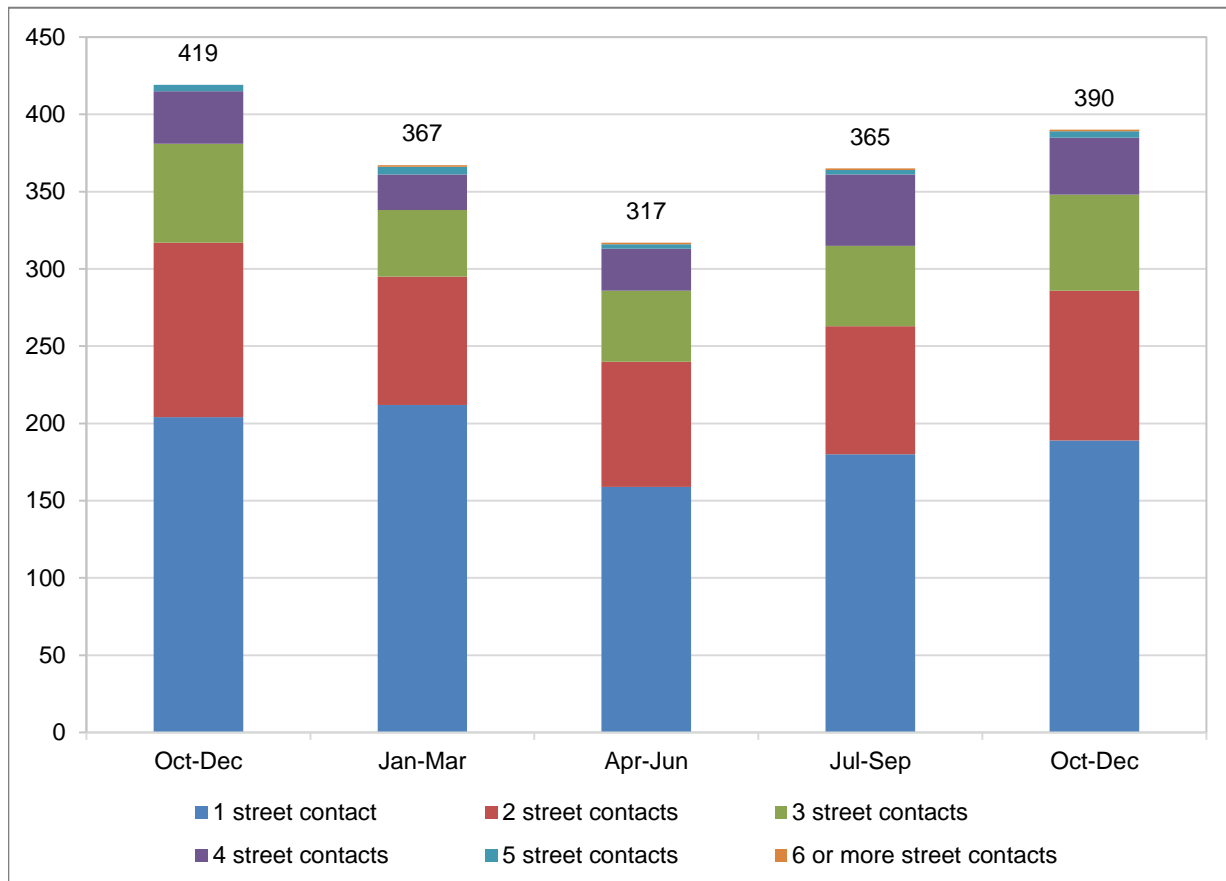
Note: New RS = New rough sleepers

Outer Boroughs: No One Living on the Streets



Category	No. this period
LOS - Transferred from new RS	16
LOS - Known	90
LOS - RS205+	7
Total	113

## Outer Boroughs: Intermittent Rough Sleepers



No. bedded down street contacts during this period	No. intermittent rough sleepers
1 street contact	189
2 street contacts	97
3 street contacts	62
4 street contacts	37
5 street contacts	4
6 or more street contacts	1
<b>Total</b>	<b>390</b>



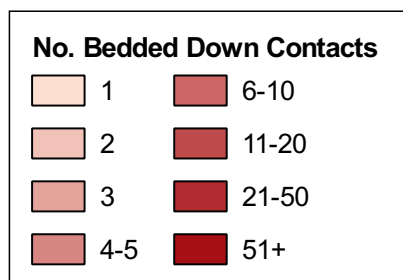
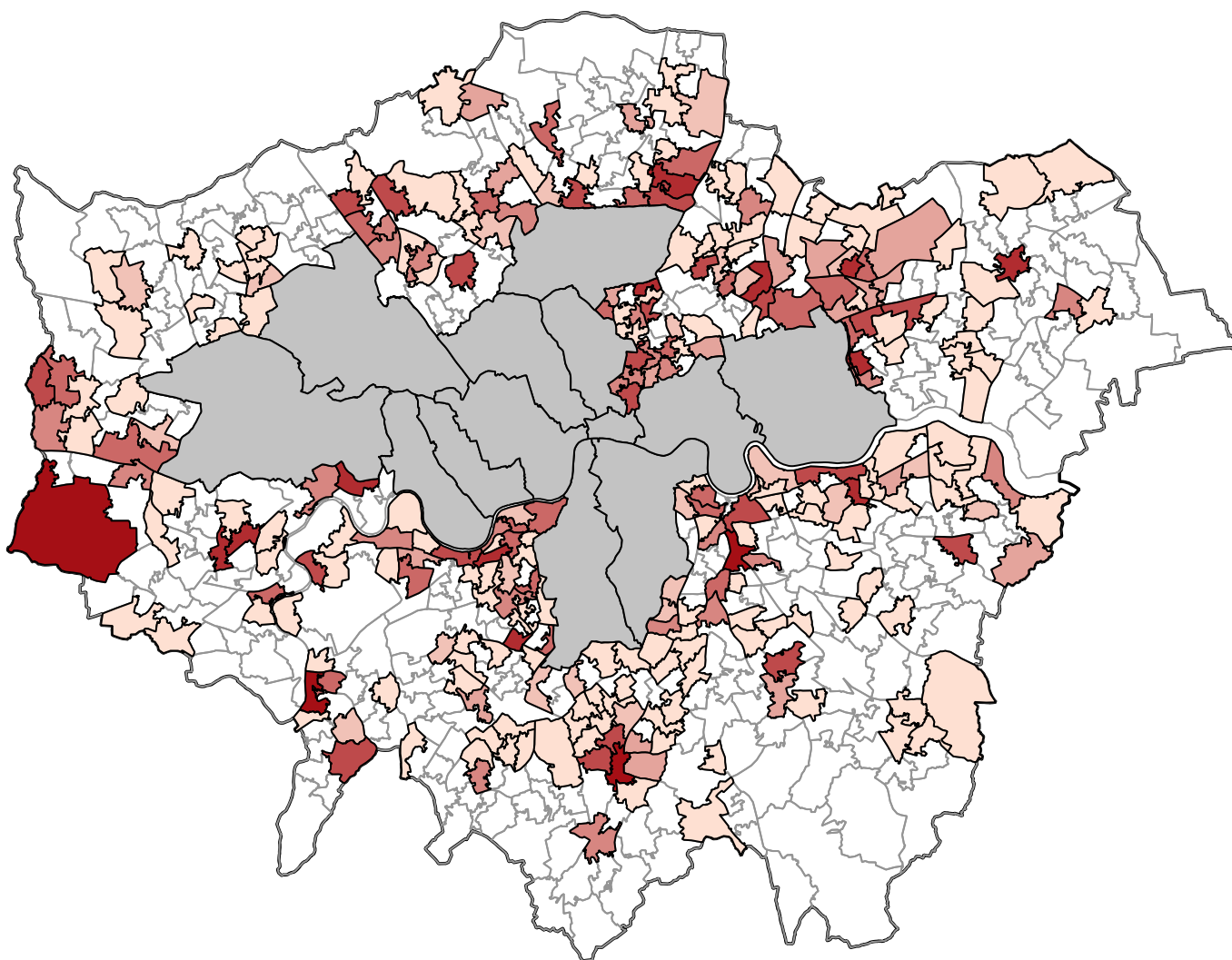
## Outer Boroughs: Distribution

BOROUGH	New RS with no second night out	New RS with a second night out but not living on the streets	New RS joining living on the streets population	LOS - Known	LOS - RS205+	Intermittent rough sleeper	TOTAL
Barking & Dagenham	16	5	0	2	0	13	36
Barnet	32	5	3	1	1	19	61
Bexley	15	3	0	0	0	10	28
Bromley	12	1	0	1	0	4	18
Croydon	36	6	0	9	0	36	87
Enfield	21	6	0	8	0	21	56
Greenwich	12	4	1	4	1	25	47
Hackney	32	8	3	4	1	29	77
Harrow	8	0	0	0	0	4	12
Havering	10	1	0	2	0	5	18
Heathrow	40	16	0	5	0	19	80
Hillingdon	17	4	0	3	1	12	37
Hounslow	24	6	1	5	1	19	56
Kingston upon Thames	6	3	2	8	0	25	44
Lewisham	32	6	3	9	0	38	88
Merton	11	1	0	2	0	1	15
Redbridge	30	7	0	9	0	25	71
Richmond	6	2	1	2	0	9	20
Sutton	7	1	0	0	0	3	11
Waltham Forest	24	5	2	2	0	16	49
Wandsworth	21	6	1	16	2	45	91
Bus route	24	10	0	6	0	15	55
Tube line	1	1	0	0	0	1	3
UNIQUE TOTAL	437	104	16	90	7	390	1044

### 3. SPATIAL DISTRIBUTION

#### Bedded down street contacts by area: Greater London level

The map below shows the number of bedded down street contacts recorded in each Middle Super Output Area across the Outer Boroughs during the period. It is important to note that this represents volume of contacts rather than individuals, and some people may have been seen on multiple occasions within a given area.



## 4. NATIONALITY

### Nationality: Rolling figures

Nationality of people seen rough sleeping by outreach services.

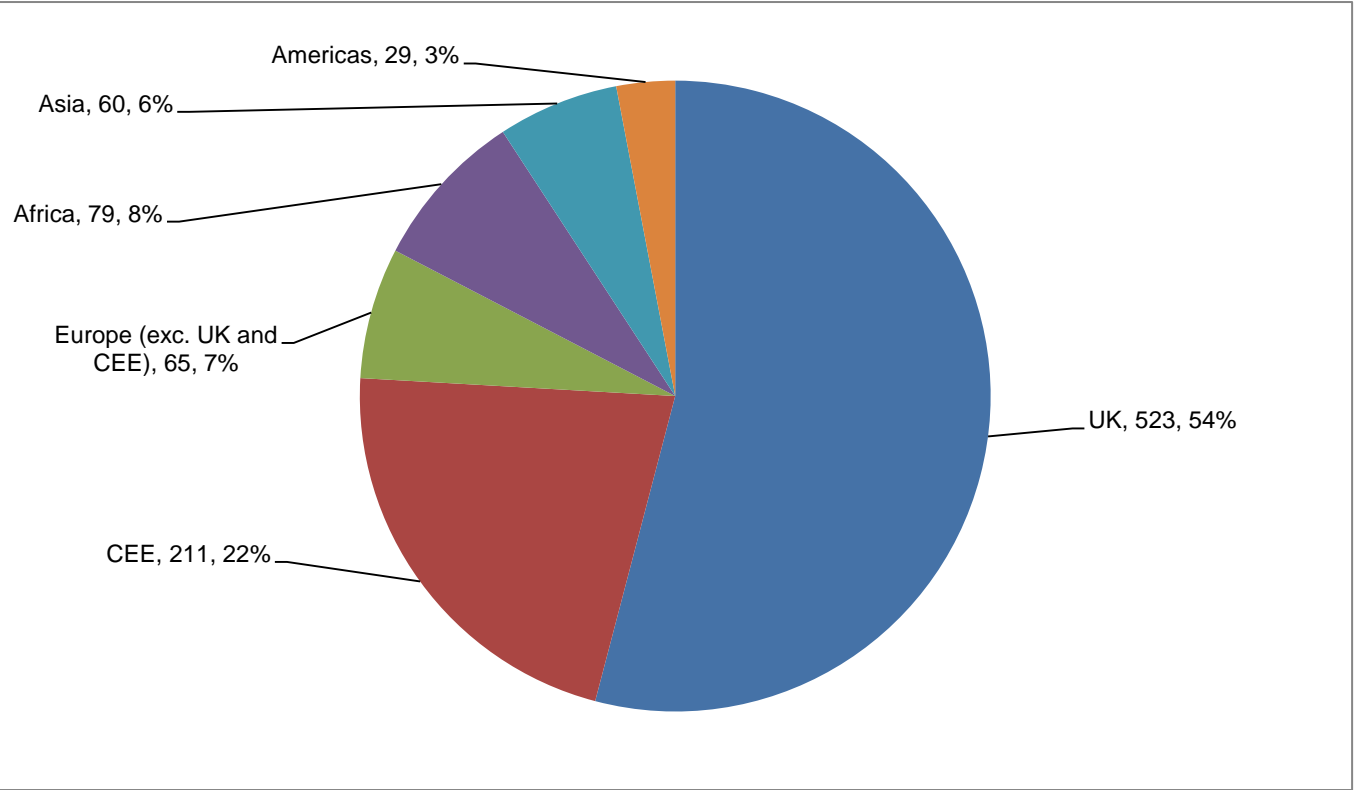
	Apr-Jun 21		Jul-Sep 21		Oct-Dec 21	
Nationality	No.	%	No.	%	No.	%
UK	475	57%	555	59%	523	54%
Ireland (Republic of)	14	2%	8	1%	9	1%
France	1	0%	1	0%	3	0%
Germany	1	0%	4	0%	3	0%
Italy	8	1%	6	1%	9	1%
Portugal	11	1%	6	1%	12	1%
Spain	1	0%	5	1%	5	1%
Bulgaria	8	1%	11	1%	6	1%
Czech Republic	0	0%	2	0%	1	0%
Estonia	1	0%	0	0%	0	0%
Hungary	6	1%	4	0%	4	0%
Latvia	3	0%	5	1%	3	0%
Lithuania	7	1%	28	3%	31	3%
Poland	37	4%	38	4%	70	7%
Romania	88	11%	75	8%	95	10%
Slovakia	3	0%	3	0%	1	0%
Slovenia	0	0%	0	0%	0	0%
<i>Central and East Europe Subtotal</i>	<i>153</i>	<i>19%</i>	<i>166</i>	<i>18%</i>	<i>211</i>	<i>22%</i>
Other Europe	21	3%	16	2%	24	2%
Africa	67	8%	82	9%	79	8%
Asia	62	7%	79	8%	60	6%
Americas	12	1%	19	2%	29	3%
Australasia	1	0%	1	0%	0	0%
Missing	0		0		0	
Not known	30		52		77	
<i>Total (incl. Missing/Not known)</i>	<i>857</i>		<i>1000</i>		<i>1044</i>	
<b>Total (excl. Missing/Not known)</b>	<b>827</b>	<b>100%</b>	<b>948</b>	<b>100%</b>	<b>967</b>	<b>100%</b>

Note: Percentages are calculated from total excluding clients whose nationality was not known or not recorded.

In individual borough reports some nationalities included in the table above may have '0' clients recorded against them – these nationalities are included in this standardised table as they represent a significant number of clients across London as a whole.

Nationality: Breakdown by area

Nationality of people seen rough sleeping by outreach services, grouped by area.



Base: 967. Note that the base figure for this chart excludes clients whose nationality is not known or recorded.

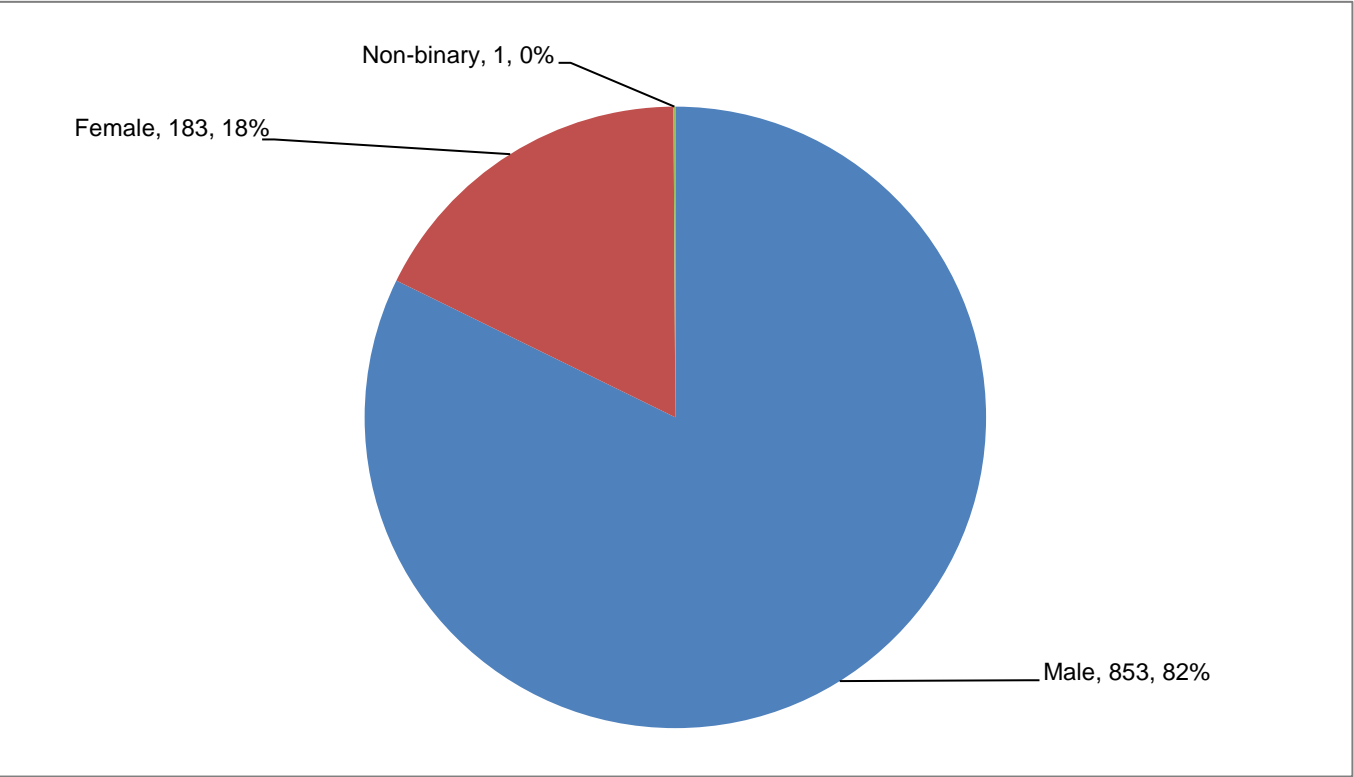
**Nationality: Borough breakdown**

Borough	UK	CEE	Other Europe	Africa	Asia	Americas	Australasia	Not known	Total
Barking & Dagenham	16	8	3	4	4	0	0	1	36
Barnet	29	11	3	2	6	1	0	9	61
Bexley	22	0	2	3	0	0	0	1	28
Bromley	15	2	0	1	0	0	0	0	18
Croydon	54	9	4	7	5	2	0	6	87
Enfield	22	21	4	5	1	0	0	3	56
Greenwich	29	7	3	2	2	3	0	1	47
Hackney	38	7	7	11	1	1	0	12	77
Harrow	9	2	0	1	0	0	0	0	12
Havering	13	2	1	0	1	1	0	0	18
Heathrow	36	9	5	5	7	12	0	6	80
Hillingdon	18	5	3	6	2	1	0	2	37
Hounslow	28	15	1	3	4	0	0	5	56
Kingston upon Thames	14	26	1	2	1	0	0	0	44
Lewisham	50	16	7	6	2	3	0	4	88
Merton	5	4	0	0	3	0	0	3	15
Redbridge	23	17	4	6	11	2	0	8	71
Richmond	15	3	0	0	1	0	0	1	20
Sutton	9	1	0	0	0	0	0	1	11
Waltham Forest	17	15	6	1	3	1	0	6	49
Wandsworth	49	22	5	5	3	0	0	7	91
Bus route	25	9	6	10	3	1	0	1	55
Tube line	1	0	1	0	0	1	0	0	3

## 5. DEMOGRAPHICS

### Gender

Gender of people seen rough sleeping by outreach services.

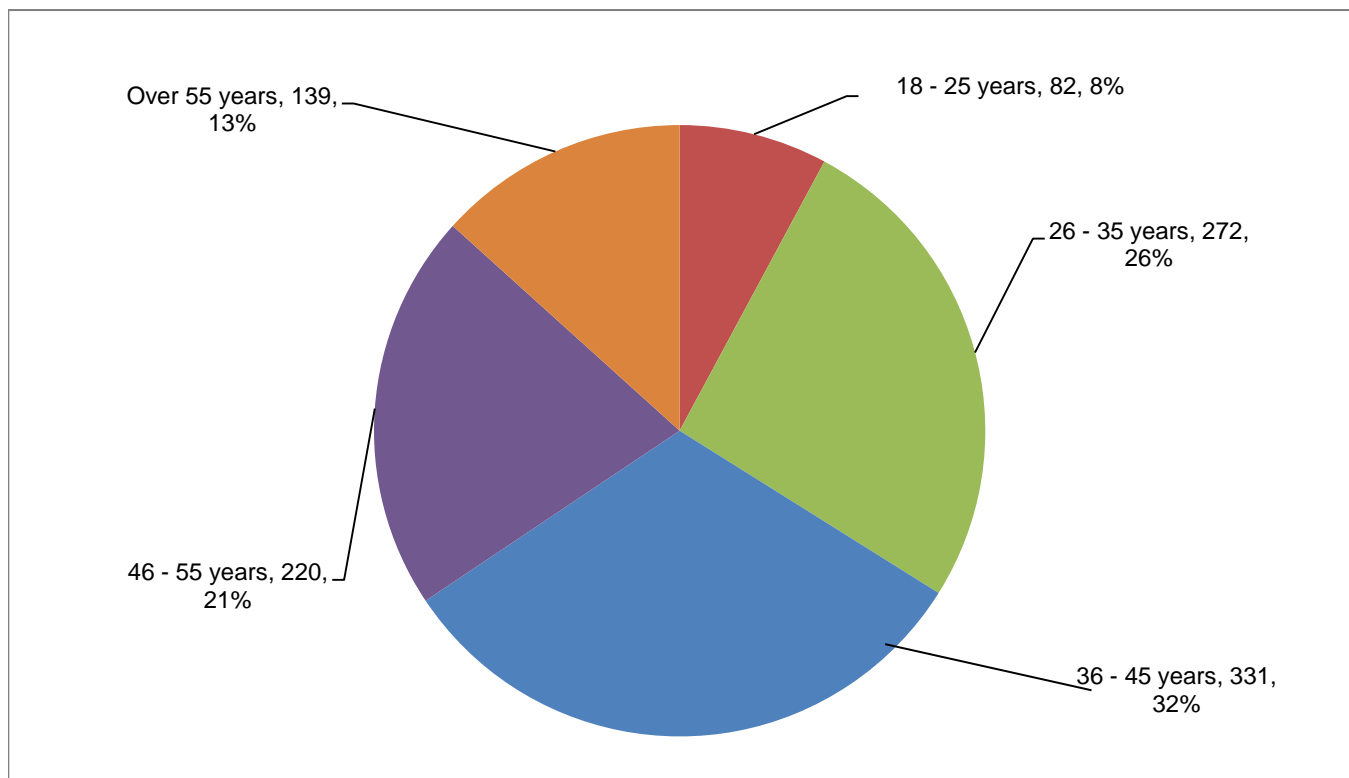


Base: 1037 people seen rough sleeping whose gender was known. This excludes 7 people whose gender was not known.

Borough	Female	Male	Non-binary	Not known	Total
Barking & Dagenham	4	32	0	0	32
Barnet	10	49	0	2	51
Bexley	4	24	0	0	24
Bromley	5	13	0	0	13
Croydon	18	69	0	0	69
Enfield	9	47	0	0	47
Greenwich	9	37	0	1	38
Hackney	13	64	0	0	64
Harrow	1	11	0	0	11
Havering	2	15	0	1	16
Heathrow	24	55	1	0	56
Hillingdon	6	31	0	0	31
Hounslow	5	49	0	2	51
Kingston upon Thames	15	29	0	0	29
Lewisham	15	72	0	1	73
Merton	3	12	0	0	12
Redbridge	3	68	0	0	68
Richmond	1	19	0	0	19
Sutton	3	8	0	0	8
Waltham Forest	12	37	0	0	37
Wandsworth	19	72	0	0	72
Bus route	7	48	0	0	48
Tube line	0	3	0	0	3

## Age

Age of people seen rough sleeping by outreach services.

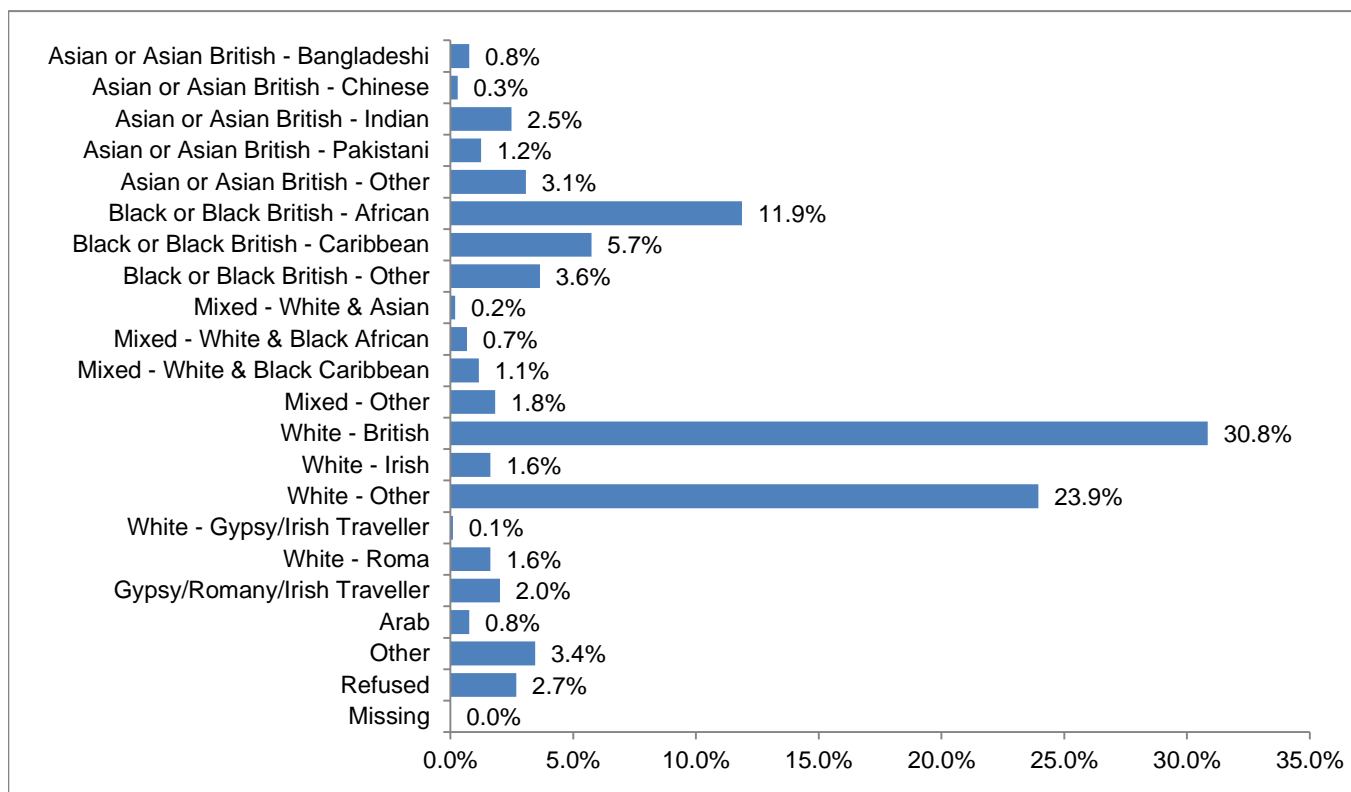


Base: 1044

Borough	Under 18 years	18 - 25 years	26 - 35 years	36 - 45 years	46 - 55 years	Over 55 years	Total
Barking & Dagenham	0	1	14	9	11	1	36
Barnet	0	2	19	15	12	13	61
Bexley	0	5	8	11	1	3	28
Bromley	0	3	5	5	3	2	18
Croydon	0	6	24	30	17	10	87
Enfield	0	5	7	19	15	10	56
Greenwich	0	8	11	13	5	10	47
Hackney	0	5	15	36	16	5	77
Harrow	0	0	2	5	3	2	12
Havering	0	2	9	4	3	0	18
Heathrow	0	9	20	16	13	22	80
Hillingdon	0	5	10	8	11	3	37
Hounslow	0	1	18	21	12	4	56
Kingston upon Thames	0	4	11	12	13	4	44
Lewisham	0	5	23	28	22	10	88
Merton	0	0	3	8	3	1	15
Redbridge	0	8	24	21	14	4	71
Richmond	0	1	6	6	3	4	20
Sutton	0	3	1	3	2	2	11
Waltham Forest	0	3	11	18	11	6	49
Wandsworth	0	4	23	32	17	15	91
Bus route	0	2	11	14	15	13	55
Tube line	0	1	0	1	0	1	3

## Ethnicity

Ethnicity of people seen rough sleeping by outreach services.



Base: 1044

In order to bring ethnicity recording on CHAIN into line with usage in the national census, some changes have been made, as of April 2021. The previously employed category of 'Gypsy/Romany/Irish Traveller' has been replaced with separate categories for 'White - Gypsy/Irish Traveller' and 'White - Roma'. Many people seen rough sleeping during the period may not have had their ethnicity information updated to reflect these new categories, so the original category is also included in the graph. The previously employed category 'Chinese' has also been renamed as 'Asian or Asian British - Chinese'.

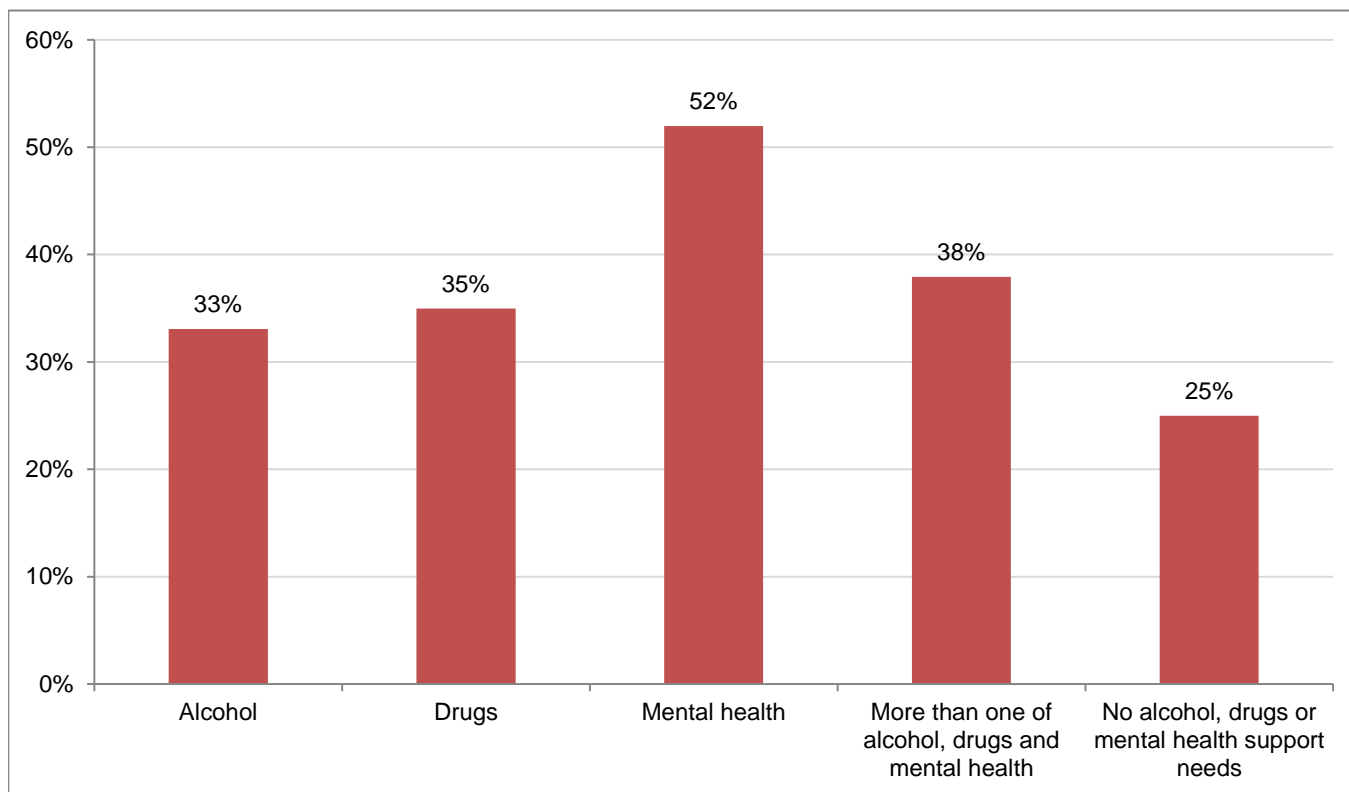


Borough	Asian (incl. Chinese)	Black	Mixed	White - British	White - Irish	White - Other	White - Gypsy/ Irish Traveller/ Roma	Arab/ Other	Missing/ Refused	Total
Barking & Dagenham	6	7	0	11	1	10	0	1	0	36
Barnet	3	11	1	20	0	15	1	6	4	61
Bexley	2	5	0	17	2	2	0	0	0	28
Bromley	0	5	0	11	0	2	0	0	0	18
Croydon	9	26	5	30	1	13	1	2	0	87
Enfield	1	9	1	12	2	25	2	3	1	56
Greenwich	2	10	5	20	1	6	1	2	0	47
Hackney	2	25	4	18	1	15	0	3	9	77
Harrow	4	3	0	3	0	1	1	0	0	12
Havering	0	3	0	12	0	2	0	1	0	18
Heathrow	11	18	5	20	2	20	0	4	0	80
Hillingdon	5	9	1	14	1	7	0	0	0	37
Hounslow	4	5	4	22	0	16	0	2	3	56
Kingston upon Thames	0	2	1	11	0	8	17	5	0	44
Lewisham	3	26	5	28	2	22	0	0	2	88
Merton	1	0	0	4	0	8	0	2	0	15
Redbridge	17	14	3	13	0	18	3	2	1	71
Richmond	0	0	0	13	0	5	0	2	0	20
Sutton	1	0	0	8	0	1	0	1	0	11
Waltham Forest	3	8	1	7	2	24	0	1	3	49
Wandsworth	2	10	2	32	2	21	10	7	5	91
Bus route	7	26	1	5	1	11	3	1	0	55
Tube line	0	2	1	0	0	0	0	0	0	3

## 6. SUPPORT NEEDS

### Support needs: Overall figures

Support needs of people seen rough sleeping by outreach services.



Base: 841. Note that the base figure for this chart excludes people for whom all three support needs are not known or not assessed (203)

Support Needs	No. people	% of people seen rough sleeping
Alcohol only	78	9%
Drugs only	57	7%
Mental health only	152	18%
Alcohol and drugs	34	4%
Alcohol and mental health	82	10%
Drugs and mental health	119	14%
Alcohol, drugs and mental health	84	10%
All three no	210	25%
All three no, not known or not assessed	25	3%
All three not known or not assessed	203	
<b>Total (excl. not assessed)</b>	<b>841</b>	<b>100%</b>
<b>Total (incl. not assessed)</b>	<b>1044</b>	

Note: Total excluding not known or assessed is used as base for percentages.

**Support Needs: Borough breakdown**

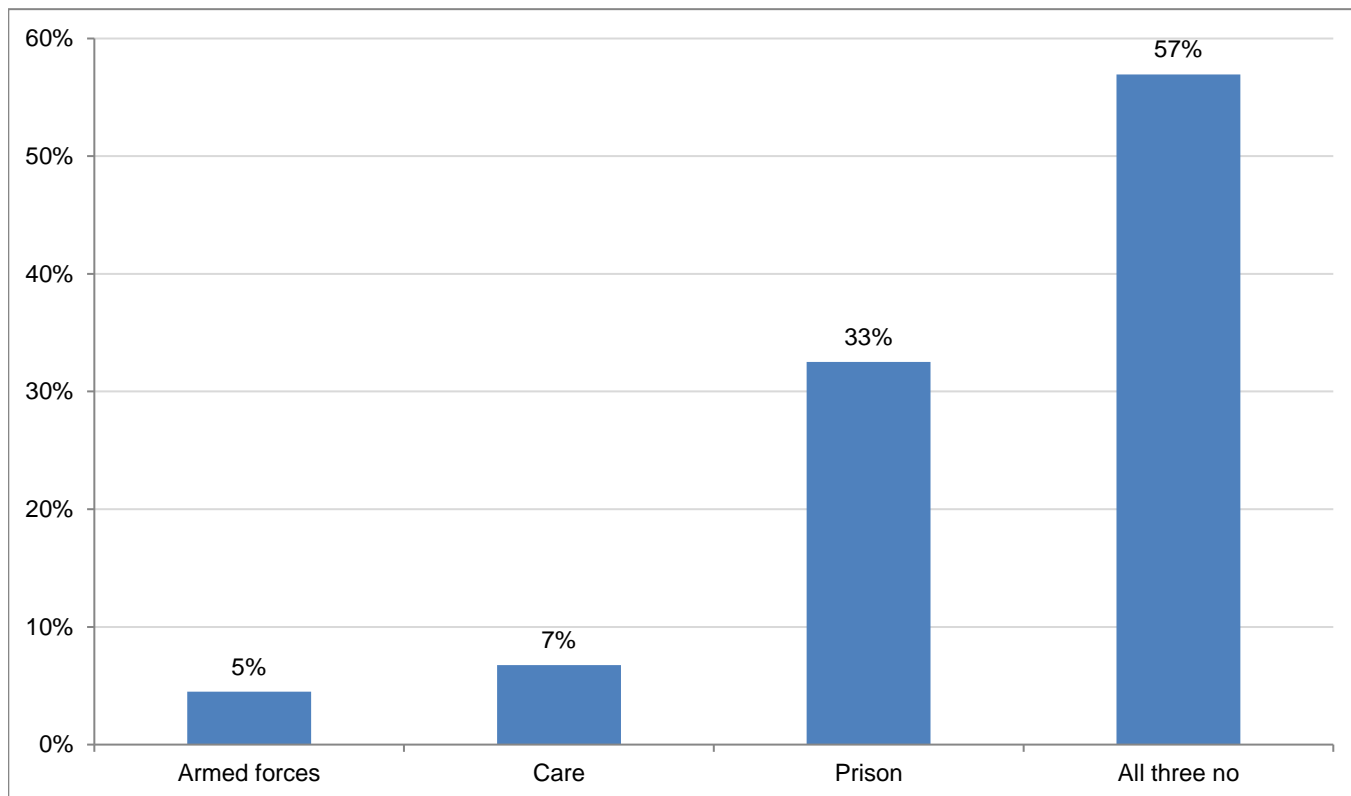
Borough	Alcohol	Drugs	Mental health	More than one of alcohol, drugs and mental health	No alcohol, drugs or mental health support needs	Total assessed*
Barking & Dagenham	17	14	20	17	6	35
Barnet	9	9	12	8	14	36
Bexley	8	12	17	11	3	25
Bromley	6	9	11	8	2	16
Croydon	24	29	34	27	12	68
Enfield	18	13	21	12	5	46
Greenwich	14	20	24	19	7	40
Hackney	15	27	33	26	11	52
Harrow	2	4	6	3	3	12
Havering	8	8	14	10	1	17
Heathrow	15	6	38	12	33	75
Hillingdon	13	11	19	13	6	35
Hounslow	10	22	13	14	13	43
Kingston upon Thames	7	10	12	11	20	39
Lewisham	29	25	46	37	17	79
Merton	3	3	5	3	1	6
Redbridge	24	27	33	28	14	61
Richmond	4	3	7	5	3	14
Sutton	6	3	6	5	2	11
Waltham Forest	9	10	15	11	10	33
Wandsworth	22	27	38	31	11	59
Bus route	18	7	23	13	16	50
Tube line	1	0	2	1	1	3

\*Total excludes clients for whom none of the three support needs were assessed.

## 7. INSTITUTIONAL & ARMED FORCES HISTORY

### Institutional & armed forces history: Overall figures

People seen rough sleeping by outreach services, by experience of armed forces, care or prison.



Base: 843. Note that the base figure for this chart excludes people for whom all three institutional histories are not known or not recorded.

Nationality of rough sleepers with experience of armed forces:

Nationality	No. people	% of people seen rough sleeping
UK	19	2%
Non-UK	19	2%
Not known/recorded	0	0%
<b>Total</b>	<b>38</b>	<b>5%</b>

**Institutional & armed forces history: Borough breakdown**

Borough	Armed forces	Care	Prison	No institutional or armed forces history	Total assessed*
Barking & Dagenham	2	3	10	16	31
Barnet	3	1	10	22	40
Bexley	0	2	9	14	26
Bromley	0	1	8	7	15
Croydon	2	9	27	35	68
Enfield	1	3	11	28	44
Greenwich	0	4	20	16	40
Hackney	4	5	25	18	49
Harrow	0	1	5	7	12
Havering	1	2	6	9	16
Heathrow	4	3	12	60	78
Hillingdon	2	3	10	22	35
Hounslow	3	1	18	21	43
Kingston upon Thames	0	1	2	25	35
Lewisham	5	5	33	38	79
Merton	0	1	2	4	7
Redbridge	3	4	14	39	60
Richmond	0	3	6	5	15
Sutton	0	0	3	6	9
Waltham Forest	3	1	12	22	39
Wandsworth	3	6	27	40	73
Bus route	2	2	9	29	41
Tube line	0	0	0	3	3

\*Total excludes clients for whom none of the three histories were assessed.

## 8. ACCOMMODATION & RECONNECTION OUTCOMES

Reconnections and bookings into accommodation achieved for verified rough sleepers by borough based services during the period.

Accommodation and reconnection outcomes by number of people:

	Jul-Sep 21	Oct-Dec 21
Outcome	No. people	No. people
Booked into accommodation or reconnected	206	289
Booked into accommodation	188	275
Booked into hub, shelter or emergency accommodation	45	86
Booked into temporary accommodation	103	171
Booked into long term accommodation	49	37
Reconnected	18	23

Note: Some people may have been booked into more than one type of accommodation during the period.

Reconnection outcomes by number of events:

	Jul-Sep 21		Oct-Dec 21	
Reconnection reason	No. events	%	No. events	%
Return to home area	18	100%	14	58%
Seeking work	0	0%	0	0%
Move to area for friends/family	2	11%	14	58%
Move to area with appropriate services	1	6%	7	29%
<b>Reconnections total</b>	<b>18</b>		<b>24</b>	

Note: An individual may have had more than one reconnection during the period. Reconnections can be recorded with multiple reasons, so the overall total will be lower than the combined sum of the separate reconnection reasons. Percentages are based on the total number of reconnections.

	Jul-Sep 21		Oct-Dec 21	
Reconnection destination	No. events	%	No. events	%
UK - London	1	6%	9	38%
UK - outside London	1	6%	3	13%
Central and Eastern Europe	13	72%	6	25%
Other Europe	1	6%	1	4%
Rest of the world	2	11%	5	21%
<i>Not known</i>	0		0	
<b>Reconnections total (excl. destination not known)</b>	<b>18</b>	<b>100%</b>	<b>24</b>	<b>100%</b>

Note: An individual may have had more than one reconnection during the period.

## Accommodation outcomes by number of events:

Accommodation type	Jul-Sep 21		Oct-Dec 21	
	No. events	%	No. events	%
<b>Hubs, shelters and emergency accommodation</b>				
Hub	6	3%	5	2%
Winter/Night Shelter	1	0%	14	4%
SWEP (Local)	0	0%	64	19%
SWEP (Pan-London)	0	0%	9	3%
COVID-19 Emergency Accommodation (Local)	38	18%	11	3%
COVID-19 Emergency Accommodation (Pan London)	0	0%	0	0%
Nightstop	1	0%	0	0%
<i>Hubs, shelters and emergency accommodation subtotal</i>	<i>46</i>	<i>22%</i>	<i>103</i>	<i>31%</i>
<b>Temporary accommodation</b>				
Assessment centre	13	6%	7	2%
Hostel	1	0%	7	2%
Staging post	0	0%	2	1%
Second-stage accommodation	0	0%	0	0%
Local authority temporary accommodation	69	33%	107	32%
Clinic/Detox/Rehab	0	0%	0	0%
Bed & breakfast	18	9%	36	11%
Friends & family	0	0%	1	0%
Other temporary accommodation	11	5%	30	9%
<i>Temporary accommodation subtotal</i>	<i>112</i>	<i>54%</i>	<i>190</i>	<i>58%</i>
<b>Long term accommodation</b>				
St Mungo's complex needs	0	0%	0	0%
St Mungo's semi-independent	0	0%	0	0%
Supported housing	9	4%	11	3%
LA tenancy (general needs)	14	7%	4	1%
RSL tenancy (general needs)	5	2%	3	1%
Clearing House/RSI	2	1%	0	0%
Sheltered housing	0	0%	0	0%
Care home	0	0%	0	0%
Private rented sector - independent	16	8%	15	5%
Private rented sector - with some floating support	3	1%	4	1%
Private rented sector - Real Lettings MMOP	0	0%	0	0%
Tied accommodation	0	0%	0	0%
Other long-term accommodation	0	0%	0	0%
<i>Long term accommodation subtotal</i>	<i>49</i>	<i>24%</i>	<i>37</i>	<i>11%</i>
<b>Total</b>	<b>207</b>	<b>100%</b>	<b>330</b>	<b>100%</b>

Note: An individual may have been booked into accommodation more than once during the period.

## 9. METHODOLOGY

From January 2014 onwards, CHAIN rough sleeping figures returned to being reported on a quarterly basis, following a two year period of reporting on a bi-monthly cycle.

Alongside the change in reporting period, we have also made some other adjustments to our reporting methodology. People who have been seen rough sleeping in more than one borough during the period will now be counted towards the figures for each relevant borough, rather than being assigned to one borough only, as was previously the case with bi-monthly reports. This means that the overall unique rough sleepers total for London will not be the same as the sum of all separate borough figures.

The new quarterly reports continue to employ the methodology of assigning rough sleepers to categories based on the following factors:

- Whether they were new rough sleepers during the period
- How many times they were seen rough sleeping during the period
- Number of days elapsed between first and last time they were seen rough sleeping during the period

We continue to apply the same thresholds for the above factors to the quarterly reporting period that we previously used for bi-monthly reporting. A further explanation of the individual categories follows.

### **New rough sleepers**

New rough sleepers, who were seen for the first time during the period. The total number of new rough sleepers is broken down into those who were seen just once and did not have a second night out, those who were seen on several occasions, but as yet have not been on the streets long enough to count as 'living on the streets', and those new to the streets who remained there long enough to fulfil the criteria for 'living on the streets' (outlined below).

### **Living on the streets (LOS)**

With the designation 'living on the streets' we refer to rough sleepers who have stayed on the streets after arriving, and are entrenched or at risk of becoming so. In determining who is counted as living on the streets we have used a combination of time on the streets (three or more weeks between the earliest and latest bedded down contact) and number of bedded down contacts (five or more contacts) during the period we are reporting on. If a person is seen bedded down six times, but only during one week, he or she does not count. If a person has four bedded down contacts, but spread over two months, he or she would also not count. To be counted a rough sleeper must have both elements.

The reporting period covers three months. However, to ensure that we do not miss those whose rough sleeping crosses over reporting periods we look back for the three weeks immediately before the start of the three month reporting period. For a rough sleeper in these circumstances, if they are not seen again, he or she will not be reported living on the streets in the next period.



The LOS total will include some who were new to the streets in the period, but whose stay extended beyond three weeks and who were seen bedded down at least five times - these are transferred from the new rough sleeper figures (shown in red in both section one and two of the report).

It is important to note that a rough sleeper who is included in the LOS total will not necessarily have been living on the streets for the entirety of the quarter in question, but they were living on the streets for a significant period during the quarter. The LOS total will also include some who are no longer on the streets, having gone into accommodation (or disappeared). They will not appear in the subsequent LOS total. Rough sleepers will only count as LOS during the period where they meet the above definition.

RS205+ refers to people who have been identified as especially hard to help because of their prolific history of rough sleeping. This group appear in the LOS chart if they have any number of bedded down contacts within the two months being reported on.

### **Intermittent rough sleepers**

Intermittent rough sleepers are those who are not new in this period, and have not been seen rough sleeping enough to be deemed living on the streets. This group includes those who sleep rough periodically for very short periods (including some street drinkers and beggars). It also will include those who return to the streets for a longer period (but in this period less than the 'living on the streets' definition). Those that go on to be living on the streets will appear in that category in the next period.

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